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Summary Debrief of TEA COVID-19 Superintendents Calls
Current date: March 14, 2020

1. Communications
o Given the volume of questions we’re receiving, we will be working to formulate
guidance on these important topics. We are working towards updating our FAQ and
guidance on our website. Our website (https://tea.texas.gov/coronavirus) will be the
primary source of information moving forward. Please continue to email questions to
disasterinfo@tea.texas.gov
o Superintendent Hotline. Given the volume of calls, if you call the number it will go to
voicemail. You will receive a call back within 24 hours.
o Superintendent Listserv. We’ve realized that our listserv is not updated. Please email
disasterinfo@tea.texas.gov if you are NOT receiving the emails from our charter or
district superintendent listserv.
o Reminder to report closings immediately to disasterinfo@tea.texas.gov. Include the
below information. An updated school closures tracker will be posted on our website
beginning Monday and updated daily.
▪ District name
▪ County
▪ Dates you are closing
▪ Spring Break dates
o Resources and Guidance to Expect Soon
▪ Communications template if announcing closure
▪ Communications template in announcing staying open
▪ Assessment Guidance – Expect by Thursday
▪ 90% Attendance Requirement Waiver – coming tomorrow
▪ A memo providing clarity of access to information on infections relevant to the
school community –