

Healthcare Administration and Management (s)AM-relevant  
succeed in current

diagnostic services,

- (F) demonstrate time-management skills by prioritizing tasks, following schedules, and tending to goal-relevant activities in a way that uses time wisely and optimizes efficiency and results.
  - (i) demonstrate time-management skills by prioritizing tasks
  - (ii) demonstrate time-management skills by following schedules
  - (iii) demonstrate time-management skills by tending to goal-relevant activities in a way that uses time wisely
  - (iv) demonstrate time-management skills by tending to goal-relevant activities in a way that optimizes efficiency and results
  
- (2) The student demonstrates an understanding of the healthcare management concept. The student is expected to:
  - (A) define the term healthcare management;
    - (i) define the term healthcare management
  - (B) explain the roles and responsibilities of healthcare professionals, including the management functions of planning, organizing, staffing, leading, and controlling;
    - (i) explain the roles of healthcare professionals
    - (ii) explain the responsibilities of healthcare professionals, including the management functions of planning
    - (iii) explain the responsibilities of healthcare professionals, including the management functions of organizing
    - (iv) explain the responsibilities of healthcare professionals, including the management functions of staffing
    - (v) explain the responsibilities of healthcare professionals, including the management functions of leading
    - (vi) explain the roles and responsibilities of healthcare professionals, including the management functions of controlling
  - (C) explain how organizational behavior and teamwork in healthcare impact patient outcomes and effective day-to-day operations;
    - (i) explain how organizational behavior in healthcare impact[s] patient outcomes
    - (ii) explain how organizational behavior in healthcare impact[s] effective day-to-day operations
    - (iii) explain how teamwork in healthcare impact[s] patient outcomes
    - (iv) explain how teamwork in healthcare impact[s] effective day-to-day operations
  - (D) explore and discuss the factors that influence healthcare management such as governmental regulations, payment models, employee turnover, and workforce shortages;
    - (i) explore the factors that influence healthcare management
    - (ii) discuss the factors that influence healthcare management
  - (E) define ethical workplace behavior and role play how to make ethical decisions; and
    - (i) define ethical workplace behavior
    - (ii) role play how to make ethical decisions
  - (F)



- (C) investigate the legal and ethical ramifications of unacceptable behavior;
  - (i) investigate the legal ramifications of unacceptable behavior
  - (ii) investigate the ethical ramifications of unacceptable behavior
- (D) identify examples of conflicts of interest; and
  - (i) identify examples of conflicts of interest
- (E) differentiate between the concepts of fraud, waste, and abuse.
  - (i) differentiate between the concepts of fraud, waste, and abuse