





The paper discusses the relationship between Business Process Management (BPM) and Information Systems (IS). It starts by defining BPM as a holistic approach to managing an organization's processes, focusing on efficiency, effectiveness, and customer satisfaction. IS, on the other hand, refers to the use of computer-based systems to store, retrieve, and process information. The paper argues that BPM and IS are highly interdependent and can significantly impact each other. For instance, IS can enable BPM by providing the data and tools needed to analyze and optimize processes. Conversely, BPM can drive IS development by identifying the requirements for new systems that support business goals. The paper also explores the challenges of integrating BPM and IS, such as data silos, legacy systems, and organizational resistance. Finally, it offers recommendations for successful integration, including clear communication, cross-functional collaboration, and a focus on business value.





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Supplemental Table 1

Supplemental Table 2





